

To our wonderful clients from Capital City Plumbing and Drain.

With news media overwhelmed by updates on the coronavirus, we wanted to let you know that we are remaining vigilant when it comes to cleanliness. We are carefully monitoring the advice of the Centers for Disease Control and the World Health Organization. Our primary focus is to continue to serve you, while prioritizing the health and safety of our teams and guests.

Those with an appointment or in need of Plumbing work can take advantage of the following options:

- No-Contact Entree and dispatching system : All of our tech's will be wearing face masks and gloves. Our dispatching System shows you when the technician is on his way and when he arrives. It also shows a picture of the technician which has been drug tested and background checked by us and the state of Texas.
- Mobile Communication and Payment: Whether we need to communicate with you about the status of your job, or you need to pay for your service, everything can be done over the phone. When the job is done you will receive a emailed receipt so no contact is necessary.

Additionally, here is what we're doing to keep our shop and vehicles clean:

- We've enhanced how we clean our vehicles, and are regularly disinfecting and cleaning all equipment, door handles, upholstery and plastic surfaces.
- We are cleaning our facilities with EPA-recommended cleaning products multiple times per day.
- We are taking steps to protect the welfare of our staff. We have instructed all employees who feel sick or who are running a fever to stay home until they are fever-free without the assistance of fever-reducing medication for at least 24 hours.

If you have an existing appointment with us, we look forward to serving you. We want to reassure you that we are doing everything in our power to ensure a safe and convenient Plumbing repair experience

Capital City Plumbing & Drain
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